

Privacy Policy

Hear and Spin aims to provide a high quality of care and in order to perform this we require some personal details. These details will be collected and recorded by Hear and Spin administration staff and audiometrist / physiotherapist.

The Privacy Act (1988) requires health providers to obtain consent from clients to collect, use and disclose personal information. Basic information (such as your name, address, phone numbers, date of birth, pension card number, DVA number and HSP client number) is used to identify your record and may be used for Medicare and accounting purposes; reports to medical practitioners and specialists, allied health practitioners, private medical insurance companies and communications with The Hearing Services Program (HSP).

Audiometric results form part of the report sent to medical practitioners and specialists, and allied health practitioners. The remainder of your medical record is strictly confidential. Other than meeting medico-legal requirements, information will not be released to anyone else without your written approval.

For a full copy of the Hear and Spin Privacy Policy, please call us on 0475 466 363 or email us at admin@hearandspin.com.au